

AWALI ALL- INCLUSIVE PACKAGE INCLUDES:

(Available upon arrival until departure time even if room check out is already done)

FOOD AND BEVERAGES (as per the scheduled opening hours of the restaurants and bars):

- Breakfast Buffet: Savana main restaurant 07h am to 10h30 pm
- Or, Continental breakfast :Savana -from 04h30 am to 07h am

Lunch options:

Infinity Blue beach restaurant (à la carte) from noon to 3:00 pm
Heritage C Beach Club from noon to 3 pm
Amafrooty Snacks and light dishes from noon to 5 p.m
Savana Sunday Brunch from noon to 4 pm (only on Sundays)

- Afternoon Tea: Cakes and pancakes served at Zenzibar from 4pm to 6pm

- Ice Cream Kiosk between noon and 6pm daily

- Dinner (5 Restaurants from 07 pm to 10:00 pm):

Savana – Main restaurant : Theme buffet
Infinity Blue – Beach restaurant : A la carte
Kuzini – Italian restaurant : A la carte
Zafarani – Indian restaurant : A la carte / Adult restaurant
Heritage C Beach Club – Theme buffet or a la carte

- Wines (à la carte and by glass) (Europe and wines of the world)

- Paying access to other restaurants of Heritage Bel Ombre (Annabella, Ginja, Le Palmier, Heritage Le Château, The Grill House, BOMA)

4 Bars:

Zenzibar with musical entertainment every night from 21h00 to 23h30
Infinity Blue Cocktail Bar with chill music from 5pm to 7pm and from 10pm to midnight

Contents:

Beers, fresh fruit juice, soft drinks, alcoholic and non-alcoholic cocktail ("Classic and Creations", rums) arranged, agricultural and industrial rum, old rum, Tequila, Gin (Beafeeter & Bombay Sapphire), Smirnoff Vodka, Whisky (JW Red Label, Grants, Jack's Daniels, Jamesons), Ricard, Pastis, Martinis, Campari, Aperol, Pimm's, Porto, Wines by the glass (France, South Africa, Europe and the New World) Sparkling Moment (Champagne and sparkling wines by the glass) Nespresso Coffee, Hot Drinks and Hot Cocktails

- Coco Shack from noon to 6pm

(Fresh coconuts, water and coconut milk and coconut cocktails)

- Chill Bar at C Beach Club from 10am to midnight

(Selection of alcoholic and non-alcoholic beverages) - (No pool and beach service at Heritage C Beach Club)

- Beach service from 11am to 5pm

Hot drinks, Beers, selection of alcoholic and non-alcoholic beverages, Wines by the glass
Baguettes and French fries from noon to 5pm

- Room service 24/24 – Supplement of Rs 300 applicable for service,

Breakfast – 07:15 to noon
A la carte – 12:00 to 11:00 pm
Snacks – 11:00 pm – 07:00 am

- Free instant tea and coffee in your room.

- Minibar - Replenished once daily with fruit juices, soft drinks, beer, white wine, chips and biscuits

- A picnic box will be available for guests leaving the resort for the day (to be booked 24hrs prior at Restaurant Bookings Counter)

WELLNESS

-One back massage of 45 minutes duration per stay applicable for teenager as from 12 years old and adult at Seven Colours Spa and to be taken on the first 2 days after arrival, between 9 am and 3 pm.

-One Massage of 20 minutes for children of 3 to 11 years at Seven Colours spa during their stay. To be taken on the first 2 days after arrival (between 9am to 3pm). Children must be accompanied by an adult.

-Free access to Seven Colours Spa (3000m² area)

-Free access to Umuzi sports centre (aerobic, cardio,...).

-Aqua gym and yoga according to hotel schedule.

WATER SPORTS

Sailing, windsurfing, kayaks, pedal boats, snorkeling & glass bottom boat trips.

LAND ACTIVITIES

Darts, access to the sports centre Umuzi, archery, giant chessboard, mountain biking, 2 lighted tennis courts with racket, beach volleyball, beach-soccer, board games, table tennis and bocceball.

ENTERTAINMENT

-Live music as per scheduled program at Heritage Awali/ Heritage Le Telfair/Heritage C Beach Club

-Free Wifi throughout the hotel

-Free access to Baby Timomo for babies of age 0 to 35 months from 08:30am to 4pm

-Free access to Timomo Kids Club for children of age 3 to 11 years from 08:30am to 11pm.

-Free access to Teens Club for teen of 12 to 19 years from 10:30am to 11pm

TERMS & CONDITIONS

- No specific booking window

- Must be taken for the whole stay

- No compensation of any kind shall be offered for non-consumed items.

- All bills must be signed by the guest to simplify the control/billing processes.

- The champagne has been selected by the Domaine outlets.

- The hotels reserve the right to close one or more of their F&B outlets (without compensation) for renovation, bad weather conditions such as cyclone, occasional private functions... In such a situation, guests will be invited to dine in another outlet within the Domaine.

- Special meals, events and set-ups organized on the beach and in privatized areas within the hotels are not included.

- Nespresso capsules are at extra cost.

- Any meal taken in the restaurants located within Domaine de Bel Ombre not included in the meal plan booked will be payable in full (no discount or supplement applicable).

PREMIUM ALL- INCLUSIVE PACKAGE (with supplement) INCLUDES:

(Available upon arrival until departure time even if room check out is already done)

ALL THE CONTENTS OF THE AWALI ALL-INCLUSIVE + the following ADD-ONS:

1. Spa treatment offered per adult per night (NB except the day of arrival and departure) to choose from a selection of treatments (45 mins duration - Not available for children under 16 years old).
2. Free daily unlimited green fees at Heritage Golf Club, our 18 holes championship golf course
Complimentary golf cart for every round of golf (maximum of one per round per room per day), only applicable at Heritage Golf Club.
3. Free practice balls, only applicable at Heritage Golf Club.
4. A quad tour to Heritage Nature Reserve (once during the stay - NB in case of non-availability of quads during the stay of guests, the hotel reserves the right to offer a buggy tour in exchange). Not available for those under 16 years old.
5. A dinner invitation to the BOMA Experience, open-air pop-up restaurant (once during the stay and depending upon weather conditions).
6. A dinner with a selection of beverages (once during the stay) at The Grill House at Heritage Golf Club.
7. Upgraded minibar with a selection of wines and spirits (Replenished once daily). Nespresso capsules x 4 replenished every day.
8. Entrance fees to "Les Terres des 7 Couleurs de Chamarel" + lunch menu (starter, main course, dessert including half a bottle of mineral water per person, all other drinks not included) at Le Chamarel restaurant (transfers not included – transfers to be booked at Guests Relations counter at the hotel) - NB in case of non-availability at Le Chamarel restaurant, lunch will be held at the hunting camp in Case Noyale.
9. The bars offering Premium All-Inclusive are: Zenzibar, Infinity Blue, Coco Shack, Heritage C Beach Club and Heritage Golf Club.
10. No additional tray fee for round-the-clock room service.
11. Dinner with lobster menu (once during the stay) at Infinity Blue
12. Lunch à la carte and selection of drinks at Heritage Golf Club at no extra charge
13. A picnic basket in the endemic gardens of the hotel or on the beach (to be booked at least 24 hours in advance)
14. Dedicated service at our Premium "Customer Experience" desk (available from 8am to 11pm daily)
15. Champagne Breakfast on the beach (once during the stay)

TERMS & CONDITIONS

- No specific booking window.
- Must be taken for the whole stay.
- All the guests staying in the same room must be on the same meal plan.
- The Premium All-Inclusive starts on arrival and ends on departure of hotel, regardless of check in/out times.
- No compensation of any kind shall be offered for non-consumed items within the Premium All-Inclusive package.
- Guests are not allowed to offer their "Premium All-Inclusive" benefits to other guests.
- All bills must be signed by the "Premium All-Inclusive" guest to simplify the control/billing processes.
- The champagne has been selected by the Domaine outlets.
- The hotels reserve the right to close one or more of their F&B outlets (without compensation) for renovation, bad weather conditions such as cyclone, occasional private functions... In such a situation, guests will be invited to dine in another outlet within the Domaine.
- Any meal taken in the restaurants located within Domaine de Bel Ombre not included in the meal plan booked will be payable in full (no discount or supplement applicable).